

PRIVACY NOTICE

WEBSITE CONTACT AND COMMUNICATION

EURUS ENERGY EUROPE B.V.



Eurus Energy

1. About this Notice

This Privacy Notice (“**Notice**”) explains how Eurus Energy Europe B.V. (“**EEE**”, “**we**”, “**us**”, “**our**”) collects, uses, and protects personal data obtained through our website (<https://eurus-europe.com>), including when individuals contact us through the online form or by email.

EEE acts as the data controller for the processing of personal data described in this Notice. As a company established in the Netherlands, EEE complies with the General Data Protection Regulation (EU) 2016/679 (“**GDPR**”) and the Dutch Data Protection Act (“**Uitvoeringswet AVG**”).

If you have any questions about this Notice or how we process your data, please contact our Data Protection Officer (DPO) at dataprotection@eurus-europe.com

2. What Personal Data We Collect and Why

Purpose	Categories of Personal Data	Legal Basis
Responding to contact requests and managing general inquiries.	Name, email address, organisation, and message content (as provided in the contact form).	Legitimate interest (Article 6(1)(f) GDPR) – to respond to requests and maintain business communication.
Maintaining the security and performance of our website.	Technical data such as IP address, browser type, device information, and access logs.	Legitimate interest (Article 6(1)(f) GDPR) – to ensure website security and prevent misuse.
Compliance with legal obligations.	Data required to comply with applicable laws or respond to authorities.	Legal obligation (Article 6(1)(c) GDPR).

We do not collect or process special categories of personal data (e.g. health, ethnicity, religion) through the website. We kindly ask that you do not include such information in your contact form message.

3. Data Sharing and Recipients

We only share personal data where necessary and in accordance with data protection law. Your personal data may be shared with:

- Our website hosting and IT service providers (acting as data processor);
- Our group companies, but only where necessary for business communication;
- Public authorities or regulators, when required by law.

We do not sell or rent your personal data to any third parties.

All service providers processing personal data on our behalf act only on our instructions and are bound by confidentiality and data protection obligations consistent with GDPR.

4. International Transfers

We generally store and process personal data within the European Economic Area (EEA). If data must be transferred outside the EEA (for example, to a group company or service provider), EEE will ensure that appropriate safeguards are in place.

5. Data Retention

We retain personal data only for as long as necessary for the purposes for which it was collected:

- Contact form messages and related correspondence are retained only for as long as necessary to respond to your inquiry and maintain records of our communication, unless a longer retention period is required by law or to establish, exercise, or defend legal claims
- Technical logs and security records are retained only for as long as necessary to ensure the security and integrity of our systems, in line with the principles of data minimisation and storage limitation under the GDPR.

When retention is no longer necessary, we securely delete or anonymise your personal data.

6. Your Data Protection Rights

Under the GDPR, you have the following rights in relation to your personal data:

- Access: You may request information about how we process your personal data and receive a copy.
- Rectification: You may ask us to correct or complete inaccurate or incomplete data.
- Erasure: You may request deletion of your data where it is no longer necessary or processed unlawfully.
- Restriction: You may request limited processing in certain cases.
- Objection: You may object to processing based on legitimate interests.
- Portability: You may request a copy of your data in a structured, commonly used format (where applicable).

To exercise any of these rights, please contact us at dataprotection@eurus-europe.com
We may request proof of identity before responding, in line with GDPR requirements.

If you are not satisfied with how we handle your personal data, you have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) via <https://autoriteitpersoonsgegevens.nl>.

7. Data Security

EEE applies appropriate technical and organisational measures to protect your personal data from unauthorised access, disclosure, alteration, or destruction. This includes secure servers, encrypted communication channels (HTTPS), and limited access to authorised personnel only.

8. Updates to this Notice

We may update this Privacy Notice from time to time to reflect changes in our practices or legal requirements. The latest version will always be available on our website, with the date of the last update indicated at the top of the page.
